MAY/JUNE 2023 • POS RELEASE NOTES

In this release, we have enhanced the promotions feature for the "**Cents off"** promotion type to handle multi-tiered promotions. We have also added a **Touch Screen Test** which allows our customer care team to troubleshoot touchscreen issues with the merchant better to determine when a replacement is needed. Last but not least we have added an auto-logout feature that will log the merchant out of the POS after 3 hours by default.

"Cents off" Promotion Multi-tiered Option

Must-Buy-Qty discount toggle must be selected to support multiple tier-level discounts for the same UPC/PLU item. Tiered discount levels can be defined where each tier supersedes the previous tier. Once the minimum quantity defined is reached, additional tier levels can be set up.

- **Promotion Type**: "**Cents off only**" This promotion type offers a discount in cents, for example, "Buy 2 and get 50 cents off." The "Must buy QTY" toggle must be set to "YES" for the **+Tier** button to appear.

- **Rewarded Action**: The customer is rewarded for purchasing a specific item quantity.

- **Tiering**: If a merchant wants additional tier levels set up, the **+Tier** button can be selected to reward the customer with greater rewards for buying larger quantities of the same item.

Configuring a Multi-tiered MBQ-Discount

To configure a Multi-tiered MBQ-Discount, perform the following steps.

1. Navigate to the POS **Promotions** screen.

2. Click **Add Promotion**.

3. Click **Regular Promotion**.

4. Enter a **Title** for the promotion.

5. Select "**Type**: cents off," "**Must buy qty**: Yes."

Type	cents off ▾
Must buy qty	Yes ⬤

6. Enter the minimum quantity the customer must buy to be eligible for the discount, and enter the cash discount the customer receives for buying this minimum quantity.

   For example, to configure a "Buy 2 get 50 cents off" promotion, set:

   a. **Quantity/Rate** = 2

   b. **@** (**Cash Discount**) = $0.50.

Quantity/Rate	2	@	$ 0.50

7. To add another discount tier, click + Tier .

8. Enter the minimum number of items required to be eligible for the next tier and the cash discount the customer will receive for buying this number of items.
   For example, to add a "Buy 5 get $2.50 off" tier, enter the new tier as follows:

Min. Required	5	Offer Limit		Cents Off each	$ 2.50

9. Continue adding discount tiers as needed.

For example, to add a "Buy 10 get $10 off" tier, click + Tier , and configure the new tier as follows:

Min. Required	10	Offer Limit		Cents Off each	$ 10.00

Note: The words "**Cents Off each**" in the above screenshot means "**Cents off each *set* of items purchased**," not "**Cents off each item purchased**" for clarification purposes. The discount will only apply on the specific tiered levels set up. If a customer purchases items in between the tiered levels, the discount will apply on the lower level reached.

Type	cents off ▾		Quantity/Rate	2	@	$ 0.50
Must buy qty	Yes ⬤		**Offer Limit**	1		+ Tier
Min. Required	5	Offer Limit	1	Cents Off each	$ 2.50	– Tier
Min. Required	10	Offer Limit	1	Cents Off each	$ 10.00	– Tier

Brookdale Chili
2 @ 2.08   4.16
Promotion $0.50 off / 2   -0.50

✕ Cancel	SubTotal (2 items)	$4.16
	Discount	
	Promo	-$0.50
🕐 Hold	Tax	
	Fees	
	Coupons	
❸	BR Club	
🏷 Orders	Tips	
	Paid	
	Cash: $3.50	Total: $3.66

Brookdale Chili
5 @ 2.08   10.40
Promotion $2.50 off / 5   -2.50

✕ Cancel	SubTotal (5 items)	$10.40
	Discount	
	Promo	-$2.50
🕐 Hold	Tax	
	Fees	
	Coupons	
❸	BR Club	
🏷 Orders	Tips	
	Paid	
	Cash: $7.50	Total: $7.90

Brookdale Chili
10 @ 2.08   20.80
Promotion $10.00 off / 10   -10.00

✕ Cancel	SubTotal (10 items)	$20.80
	Discount	
	Promo	-$10.00
🕐 Hold	Tax	
	Fees	
	Coupons	
❸	BR Club	
🏷 Orders	Tips	
	Paid	
	Cash: $10.00	Total: $10.80

Note: This discount type is already used in the Altria Promotions API.
(only for retailers on our Tobacco Scan Data program)

POS Touch-screen Test

A touch-screen test has been added to the POS merchant terminal. This test allows a merchant on the line with Customer Care to test for screen areas that do not respond to touch or which are "stuck" to determine issues with the touch.
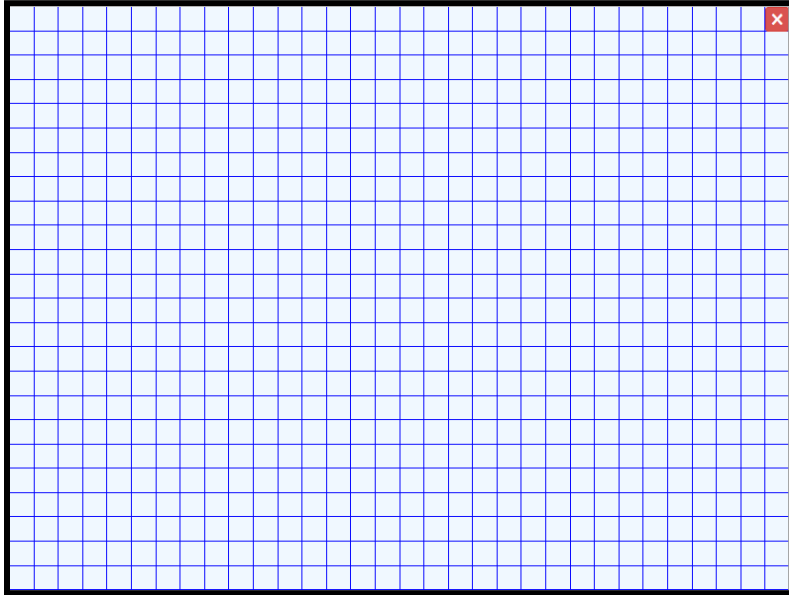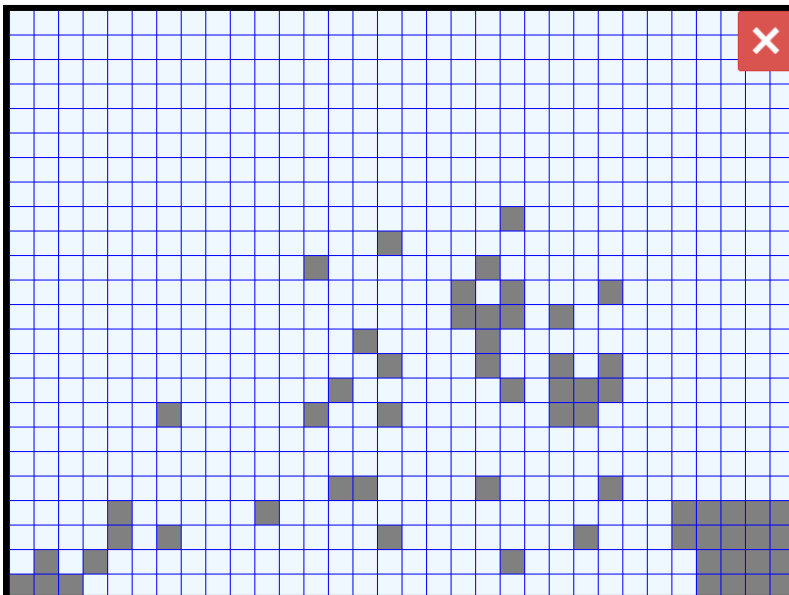
The touch-screen test is available from the **Tools** tile.

When the touch-screen test is opened, a grid is displayed on the POS as shown here:

Once a cell in the grid is tapped it will color that cell gray, if that part of the screen is responding correctly. If that part of the screen is not responding correctly, nothing will happen when that cell is tapped.

Auto-logout on POS terminal

To prevent POS login sessions that never close, an auto-logout feature has been added to the POS. The POS now automatically logs out if it is not used for 3 hours by default. The auto-logout time can be configured to 1 hour, 2 hours, 3 hours, or 4 hours. Alternatively, the auto-logout feature can be disabled, if required. Keep in mind baskets that are meant to be held over a session or a period of time must enable the "Shareable Held Basket" feature in order to keep the basket on hold.

This feature is introduced in order to:
1. Improve overall security
2. Properly close out shifts for subsequent reporting
3. Allow for updates of software when the POS is unattended